

**Table 12: Services Demanded by Firms to Adjust to FTAs
(no. of responding firms)***

Type of Services	No. of Firms
More information on the implications of FTAs for business	99
Upgrading of technical standards and quality	90
Financial support for upgrading technology and skills	73
More awareness training on FTAs under implementation	68
Enhanced consultations during FTA negotiations	56
Adoption of EDI to speed up and simplify procedures for ROO certification	52
Improved extension services for SMEs	44
More effective surveillance of NTMs in FTA partner country market	39

Note: * multiple answers allowed.

Source: Authors' calculations based on survey data.